



**Belfast**  
City Council

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# ASYLUM LINK ADVISOR PROJECT



**IOM**  
UN MIGRATION

UNITED  
KINGDOM

# ASYLUM LINK ADVISOR PROJECT OVERVIEW

- Background to IOM UK

## Context:

- Funding through Belfast City Council to develop the capacity and infrastructure to meet the needs of Asylum Seekers accommodated in the BCC area.

## The need:

- Contribute to and increase the capacity of a specialised advice and casework service,
- Geographically located in local community settings, ensuring asylum seekers have access to advice and support at an early stage
- Building capacity of local communities and organisations as support hubs

# OBJECTIVES

- 1) Support asylum seekers across North, South, East and West Belfast with a **high-quality outreach and advice service**
- 2) Provide **ad hoc second-tier advice** to external organisations, frontline staff and support workers, in order to improve support to asylum seekers who utilize their services



# ADVICE, CASEWORK AND SIGNPOSTING TO AVAILABLE LOCAL RESOURCES FOR:



# REFERRAL THROUGH PARTNER ORGANISATIONS

Ashton Community Trust

NORTH Belfast

Monday

Conway Education Centre

WEST Belfast

Thursday



East Belfast Mission  
(Skainos)

EAST Belfast

Friday

NINES Team &  
Community  
Inclusion Team

Mobile Clinics

GEMS NI

SOUTH Belfast

Tuesday

## OUR PROCESS:

1

- Referral from partner organisation or community organisations

2

- Appointment invitation for individual / family

3

- Advice/ Casework support

# OUR CASE MANAGEMENT SYSTEM



## New CMS Case Profile

### New Case Profile

CPN01. Area where support was given:

CPN02. Region:

CPN47. Registration Date:

03/11/2025

CPN03. IOM Case Number:

IOM10976

CPN04. IOM Case Worker:

eljohnson

CPN05. Case type:

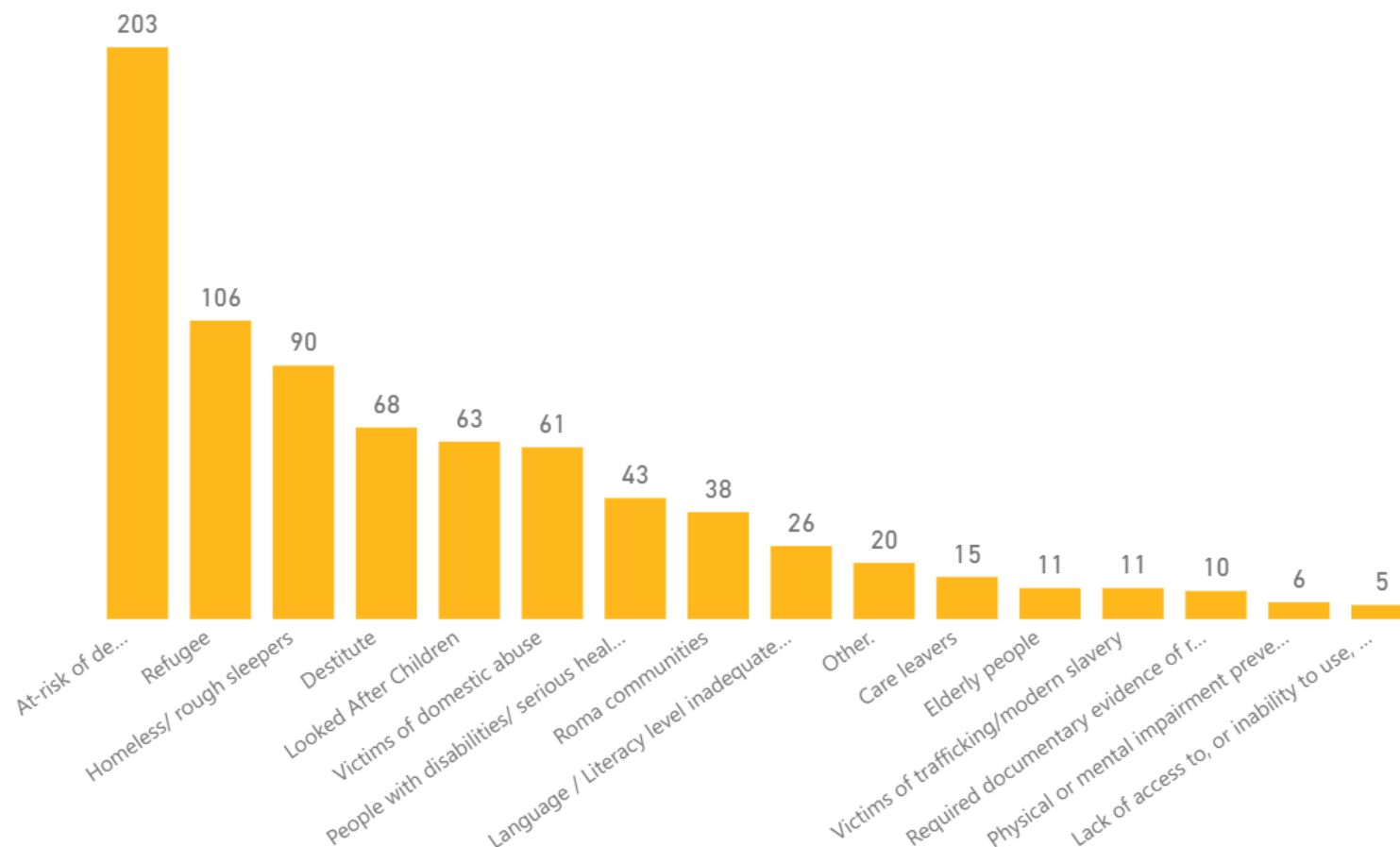
CPN07. Date of Referral:

dd/mm/yyyy

CPN08. Referred by:

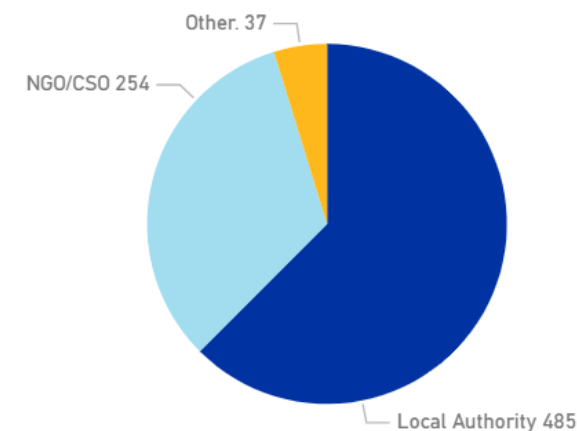
CPN08.1. Contact details:

# CASE MANAGEMENT SYSTEM DASHBOARD



Destitute	70
At-risk of destitution	54
Language / literacy barriers	45
Internet application access barriers	29
Lack of residency evidence	23
Disabilities / serious health conditions	20
Homeless / rough sleepers	20
Refugee	13
Other.	8
Roma communities	6
Elderly people	5
Physical or mental impairment	4
Looked After Children	3
Victims of domestic abuse	3
Victims of trafficking/modern slavery	2
Economic vulnerability	1

Origin of the request





## CASE STUDY





# Thank you!

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